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The Management of **ARES**, adapting to the needs of the quality and service demanded by an increasingly competitive market, has a System of Quality Management, in accord with the requirements of the International Regulation UNE-EN-ISO 9001:2015.

The Management of ARES expressly manifests its commitment to promote Quality at ARES, in order to achieve full compliance with the following policies:

- To obtain the full **Satisfaction of the Interested Parties** through the strict fulfilment of the established requirements.
- **QUALITY** and its improvement is the responsibility of, in the first instance, the MANAGEMENT and of each single person of the Company, as well as those who contribute to the efficiency of the System of Quality Management.
- **QUALITY** is a key factor for the Company's survival.
- **QUALITY** is not a consequence of inspection, but of a thorough and exhaustive Planning, Execution and Review of the System on a regular basis.
- **QUALITY** is open to a PLAN OF CONSTANT IMPROVEMENT. Failures must be used for PREVENTION and to eliminate the causes that have produced such failures.
- **QUALITY** and its improvement will not happen without the improvement of Human Resources. Therefore, the MANAGEMENT will pay maximum attention to the training of personnel at all levels
- To obtain the maximum motivation in respect of QUALITY from all the company's contributors.

To reach these aims, it is the policy of **ARES** Management to lead and stimulate the execution of the following actions:

- To establish and to keep an effective and efficient System of Quality, planned and developed in conjunction with the rest of the functions of Management.
- To assure that Management and the interested parties are completely familiar with the Aims and the Policies of the Company through a programme of effective communication.

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The Quality system of **ARES** is based on the requirements of regulation **UNE-EN-ISO 9001:2015**.

Francisco José Recalde
Director